

## • 5.10 Quality Policy

### Scope:

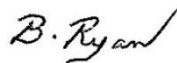
The company's scope is for the stockholding, manufacturing, supply, installation, design, development and refurbishment of industrial rotating equipment, associated products and services.

### Purpose:

The company is fully committed to the continual improvement and review of all aspects of the Quality Management System through established processes in order to ensure consistent quality throughout all services to achieve and maintain customer satisfaction and conformance to applicable standards and legislative requirements.

### Declaration:

1. The company's over-riding philosophy is to put the customer first and to develop and improve quality products and services to ensure our customers' needs and expectations are met in full and exceeded where possible.
2. We are fully committed to the on-going compliance, maintenance and continual improvement of an efficient and effective Quality Management System based upon the latest ISO 9001 and ISO TS 29001 Standards in order to achieve maximum customer satisfaction and ensure consistently high quality products and services and to minimize wastage in all areas of our processes including the provision for appropriate equipment to be available to achieve and maintain our high end quality products and services.
3. We communicate, create awareness and continually improve the development of our corporate culture which incorporates constant problem solving, recognition, encouraging all employees to take total pride in and responsibility for their work and the development of better working practices and first time right principles.
4. Our management team establishes, monitors at frequent intervals, reviews and communicates our quality objectives and targets to all interested parties in keeping with this policy statement and maintaining their pertinence to our current business requirements.
5. We meet or exceed State, Federal and other compliance obligations that is applicable to the company including other initiatives to which we subscribe such as industry specific standards and specifications.
6. We provide training and awareness, promote development for all team members as part of our investment in people commitment as to ensure education and skills are sufficient and adequate thereby achieving a high standard of quality in all areas of our business to meet our objectives, targets and interested party requirements.



**B. Ryan**  
Managing Director